



WOLF KITCHEN & BATH

REQUEST TO RETURN MATERIAL

Date: _____ Account #: _____ CSR: _____

Customer: _____ Contact: _____ Phone: _____

P/U Request: ☐ Ship-To Address on Sales order ☐ Other (indicate address) Include Street Address/City/State/Zip: _____

MATERIAL RETURN POLICY & PROCEDURE

Special order material is NOT returnable under any circumstance. All requests for return of damaged material must be made within 60 days of delivery. All requests for return of stock items must be within 60 days of delivery.

NOTE: Info to complete this form is found on your delivery slip.

RETURN OF STOCK ITEMS

All returns are subject to a 20% restocking charge. All returns must be requested within 30 days of material receipt. Material over 30 days old will be charged a 35% restocking charge. Material over 60 days old is not returnable. All returns must be accompanied by a Goods Authorization generated by Wolf.

ALL MATERIAL SUBJECT TO INSPECTION UPON RETURN

All material for return must be in original carton and in good, re-sellable condition. Upon Wolf inspection, if material is not in good, re-sellable condition, the return will be cancelled and product will be billed.

DIRECT SHIPMENTS

Direct Shipments from the manufacturer are the responsibility of the recipient. All claims for damage or shortages should be noted on the delivery carrier's bill of lading & signed by the driver. All claims should be filed directly with the carrier and a copy sent to Wolf.

Qty	Wolf SO# or Invoice #	Wolf Material Description # (SKU #)	Description Of Item & Style # (Example: B09 #235)	***Detailed description of the nature of the Damage or Defect and the location on the product is required***	Available Pick Up Date	Wolf Use Only

Additional Notes:	Re-stocking Fee to be applied YES <input type="checkbox"/> NO <input type="checkbox"/>	Customer Complaint Issued: YES <input type="checkbox"/> NO <input type="checkbox"/>
-------------------	---	--

WOLF KITCHEN & BATH

Phone 800-234-9653

Fax 717-792-4052

Website www.wolfhomeproducts.com

Email kbcswarehouse@wolfhomeproducts.com

Email kbcsdirect@wolfhomeproducts.com

Email kbcssemicustom@wolfhomeproducts.com

Order Desk M-F 7:30 am to 5:00 pm EST